

## Officers & Directors 2010-2011

### Philadelphia Chapter Officers

2010 - 2011



**Mary Ann Cook - President**



**Joyce Shefsky - President Elect, Mentorship Chair, Social Committee**

*Joyce is currently serving as President-Elect for the Philadelphia Chapter. Her current position is Vice President of Client Services at ECBM, LP, an independent insurance broker located in West Conshohocken, PA. Previously, she was an Account Executive handling large construction clients. Through her many years in the insurance industry, Joyce has a vast array of experience with workers' compensation issues, E&O coverage and is considered a resource at her firm for CPCU candidates and complex coverages.*



**Samantha Miller - Vice President, Candidate Development Chair, Website Chair**

*Samantha is currently serving as Vice President for the Philadelphia Chapter. Her current position is Sales and Client Services Supervisor at Amica Insurance, a Personal Lines insurer, in Horsham, PA. With five years of experience, Samantha has gained knowledge in coaching representatives in both insurance sales and customer service. She became involved in the Philadelphia Chapter in 2008, prior to earning her designation in April of 2009.*



**William Fish - Treasurer**



**Donna O'Brien - Secretary, Scholarship Chair, RIMS Liason**



**Joseph Badowski - Director, New Designee Chair, Public Relations Committee**

*Joe has over 30 years insurance claims experience. He is a graduate of Temple University, and earned his CPCU Designation in 2009. He is currently enrolled in the ARM program and is also attending Excelsior College for his MBA. Joe currently works for Harleysville Insurance Company in their Mid Atlantic Claims Service Center as a Liability Claims Supervisor.*



**Anita Devan - Director**

*Anita Devan, CPCU, CIC, CRM, CWCP is the Senior Vice President and the regional officer with Zenith Insurance Company. Anita is a 30+ years veteran of the insurance industry. Anita also owned and operated her own Strategic Management Consulting practice for a few years, where her client base included insurance companies, banks, and technology firms. Anita holds two Graduate Degrees and holds several professional designations. She is a strong proponent of continuous learning. She has served as adjunct faculty at number of local universities and currently teaches at Saint Joseph University, where she also serves as board member of the Academy of Risk Management program. She is also an active member of the CPCU Philadelphia chapter. She has been a speaker at CPCU conventions for several years on variety of subjects such as leadership, change management, sales and workers compensation.*



**Michael Fields - Director**



**John Grantland - Director, Public Relations Chair**